

NEWSLETTER

Keeping you Informed

When the Surgery is Closed

If you become unwell when the surgery is closed please ring 111 and they will be able to advise you. This service is manned 24 hours per day, 7 days a week.

Carers

Do you look after someone who couldn't manage without your help? Please let us know so we can support you and put you in touch with Carers Support Wiltshire, who are a local charity.

Shingles

We offer Shingles vaccinations to the eligible cohort of patients between 70 or 78. Please contact the surgery to check if you are eligible.

Link

Unable to drive yourself to doctor's or hospital appointments then, the volunteers at Link can help you out. Burbage Link can be contacted on 01672 564930, Great Bedwyn Link on 0771 700 6787 or Collingbourne and Everleigh Link on 01264 850807. They just require 48 hours notice of the appointment.

Coronavirus - We would like to thank all our patients for adhering to the guidance that has been given out by ourselves and the government during the Covid-19 pandemic. Please continue to listen to the advice and stay safe during the lockdown. The staff would like to thank everyone for their continued support. We would like to reassure you that we, at the Surgery, will continue to work in the same way we have been over the last few months. There is no need to cancel any appointments. Please attend if you have one booked. We will continue to offer telephone consultations with GPs in the first instance, and if a face to face appointment is appropriate, this will be arranged. Please do not hesitate to get in touch if you have any concerns as we are here to look after you. Nurse appointments will continue as before, please call us if you need a blood test or if you are due a diabetic or any other review. We are continuing to offer child immunisations, smears, contraceptive advice and coil insertions as normal. Please only come into the surgery building if you have a pre-booked appointment, and remember to wear a face covering. Please continue to use the window at the back of reception for general queries and prescription collection, respecting the 2m social distancing rules.

Flu Clinics - We have held three very successful Flu clinics at Burbage Village Hall. The clinics ran very well and we vaccinated most of our eligible patients. The staff would like to thank June Brew and the Patient Liaison Group for their support in the car park and making things run smoothly. If there are any more patients that are eligible for the Flu vaccine



Pneumococcal Vaccine

We are hoping to vaccinate patients over the age of 65 for the pneumococcal vaccine. Please contact us to see if you are eligible and the necessary appointment can be booked in with either Ali or Elly.

MenACWY

If you are aged between 18 and 25 you could be eligible for a MenACWY vaccine. Please call the surgery to book your appointment with one of our nurses.

NHS Health Checks

If you have a birthday which means that your age ends in the 0 or 5 you will be invited for a free NHS Health Check. These are offered to those patients aged 40 to 74

please call the surgery to book your appointment. Please watch our Facebook page and website for updates.

Coronavirus vaccine

Big strides are being made at present and it is likely that one of two coronavirus vaccines will be made available in the coming months. We are working hard behind the scenes in order to create a plan of how this will be given to our patients. It will be given first to people in care homes and care home staff, then to people over the age of 80 and health care professionals. After that it will come down the age groups 5 years at a time. When we have more information we will let you know and hopefully be inviting you for a vaccine soon.

Online Access - thank you to all the patients that have registered for online access during this pandemic. It has enabled them to order their medication online. Please also remember that telephone appointments with GPs can also be booked using this service.

Prescriptions- Please remember to order your medication allowing at least 3 full working days for your prescription order to be processed. The surgery will text you once the order is complete and ready for collection. **Christmas orders:** Please continue to order as normal unless your prescription is due over the Christmas period, in which case please make sure your order is received by Wednesday 16th December to ensure it is ready before Christmas.

Friends and Family Survey - We regularly review how we are providing our service to you. If you would like to comment on how we are doing, please complete a friends and family survey. This can be found on our website. We really do value your comments.

